International Student Services



Staying connected

Online Hub

Flinders University has a new Online Hub to assist students with any personal, wellbeing, study or technical matters that arise due to the COVID-19 outbreak.

You can access the Online Hub by clicking here.

Flinders Support Network

Flinders University is committed to supporting you to achieve success through your studies. We are here to offer you academic, wellbeing and financial support. If you would like to talk to one of our friendly Flinders Support Network advisors about how you are feeling and what support is available to help you, call us during business hours or request a call back.

Contact: (08) 8201 5500

After hours crisis support

If you require urgent crisis support outside of business hours call Flinders University on

1300 512 409 or text 0488 884 103.

Learn more about this support service by clicking here.

Family and Friends

Make sure you tell your family and friends where and how you are on a regular basis. Provide them with contact details if you haven't already, and provide those around you with contact details for your family or friends back home.

Embassy

- Make sure you update your Embassy or Consulate with your current location by providing your
 details as soon as possible (ie name, address, telephone number, email address). Please
 encourage immediate family members or carers who are with you in Australia to update their
 details with their Embassy or Consulate too.
- Your Embassy or Consulate may be able to provide advice and/or support should they have concerns about your welfare (eg problems with finding/maintaining accommodation, food or essential medications).
- If you are considering a return to your home country but are worried that there are limited or
 no flights available from Australia please let your Embassy or Consulate know. The governments
 of several countries may organise chartered flights to assist citizens to return to their home
 country.
- Contact details for countries with embassies in Australia can be viewed by clicking here.

Data

We're all going to be using more data while we study and work from home and some telecommunication providers are now providing **bonus data** – <u>click here</u> to check if your mobile plan (prepaid and postpaid) is eligible.

Flinders University cultural and spiritual student associations

Flinders University's student run cultural and spiritual clubs are a great way to connect with like-minded people while you're studying. Joining a club can help you to you to expand your social circle, develop your professional skills, and can provide you with peer support while you're studying in Australia. Click here to view a list of clubs.

Employment

• The Australian Government has announced a temporary relaxation of work conditions for

student visa holders in response to the current COVID-19 (Coronavirus) crisis – click here for

more details.

The Australian Government has announced that it will allow international students access to

their superannuation savings if they are facing financial difficulties due to the coronavirus.

International students have to have been in Australia for longer than 12 months in order to be

eligible for early release of their superannuation savings. Applications for the early release of

superannuation will be accepted through the Australian Government's myGov website from 20

April 2020.

Careers and Employability assistance at Flinders University

Flinders University's Careers and Employability team continue to deliver career development and

graduate opportunities to students in the safest possible environment by providing careers sessions

and events online via a new Careers and Employability FLO topic.

Students can also access a wide variety of online career and professional development resources

through Career Hub.

What the Careers and Employability team can offer you right now:

• Find job opportunities

The Careers Hub team is screening Australia's job search websites (SEEK, Indeed and Jora) on a

daily basis for jobs suitable for students and new graduates. Click here to view current

opportunities.

Prepare for employment

You can find templates and resources and information on how to create a CV or resume here.

• Information especially for international students - click here to view.

• An A-Z of finding casual work – click here to view.

Information to help you manage work and study – click here to view.

Careers and Employability website: https://students.flinders.edu.au/student-services/careers

Careers and Employment contact details: careers@flinders.edu.au

Jobs in supermarkets

- Coles has great tips for preparing a resume and getting ready for an interview <u>click here</u>. You
 can also register your interest to work with Coles by <u>clicking here</u>.
- You can register your interest to work with **Woolworths** and read stories of people who currently work there to get an idea of the types of skills required by <u>clicking here</u>.
- You can view job opportunities with Drakes Supermarkets by <u>clicking here</u>.
- To register your interest to work with Romeo's Retail Group (Foodland) click here.
- View job opportunities with Aldi by clicking here.

Other jobs

- <u>Detmold Group</u> is a South Australian company (suburb location: Brompton) that manufactures
 paper packaging products. Detmold is planning to employ up to 160 extra staff to produce
 masks for the South Australian and Australian Governments. You can view current job
 opportunities at Detmold here.
- <u>SA Health</u> is accepting applications from university students to work in South Australia's hospitals, health sites, aged care facilities and dedicated COVID-19 clinics.
 - a. If you are a second or third Nursing student click here.
 - b. If you are a Pharmacy student click here
 - c. If you are a Physiotherapy, Social Work, Psychology, Occupational Therapy, Speech Pathology, Dietetics or Medical Science student <u>click here</u>.
- <u>Domino's Pizza:</u> if you are interested in food preparation or delivery jobs <u>click here</u>.
- <u>Services Australia</u> is an Australian Government department that delivers social support services
 and payments to Australians. They need more people to work in their call centres and offices –
 you can view jobs currently available by <u>clicking here</u>.
- <u>Telstra</u>, an Australian communication company needs more people to work in their call centres
 you can view job opportunities by clicking here.

 <u>GradAustralia</u> contains information about Australia wide companies with large graduate intakes and structured graduate programs, particularly in the fields of Business, Law and Engineering. GradAustralia have recently introduced a filter to enable international students to identify employers accepting international student applications.



All people who work in Australia are entitled to minimum employment standards – these standards apply to Australian Citizens, Permanent Residents and Foreign Citizens with work rights. You can view this information here and at the end of this document. You can also access this information in in over 30 languages by clicking here.

You can access information regarding work rights for international students in Australia by <u>clicking here</u>. A copy of this information is also available at the end of this document.

Emergency food supplies

The Flinders University Student Association (<u>FUSA</u>) is an organisation that represents the rights and interests of students at Flinders. The <u>Student Assist</u> team at FUSA provide confidential and free advocacy, support, assistance, information and referrals on any issues that may be affecting you currently including:

- Financial Advocacy: help if you are struggling to pay bills
- Emergency Financial Assistance: supermarket vouchers, food parcels and metro cards
- Interest free loan of up to AUD\$500
- <u>Financial Hardship Grants</u> AUD\$500 grant payments to eligible students
- COVID-19 <u>Emergency</u> Support Payment

FUSA contact details: (08) 8201 2371 | student.assist@flinders.edu.au

You can use <u>Ask Izzy</u> to find out about emergency housing, food and meals available in Adelaide. <u>Click here</u> to get started. If you are on the Telstra mobile network you can use Ask Izzy even if you don't have credit on your phone.

<u>Foodbank SA</u> provides emergency food supplies ('food hamper') to people living in South Australia. Contact the organisations listed <u>here</u> to check if you can receive a food hamper.

You can view other South Australia organisations who provide emergency assistance for people who are struggling to pay bills and eat here.



These organisations receive a high number of requests for help. If you need help, please contact the organisation by telephone or email to seek advice before visiting their office.

Housing security

What to do if you are struggling to pay your full rent due to the COVID-19 outbreak:

- Contact your landlord or rental agent and let them know that you are experiencing financial difficulty
- Be honest about your situation
- If your landlord or rental agent agrees to reduce your rent ask them to send you these details by email
- Be reasonable about what you're asking for (for example, reducing weekly rental payment)
- Contact ISS or Flinders University Student Association (FUSA) for advice

FUSA's Student Assist team can provide you with free and confidential information about your rental options, your rights and obligations as a tenant, and where to find help if you're having problems with housing. <u>Click here</u> for more information.

FUSA contact details: (08) 8201 2371 | student.assist@flinders.edu.au



Consumer and Business Services (CBS) is a division of the South Australian Government that provides rental advice for common situations experienced by landlords and tenants. You can view information related to COVID-19 for tenants and landlords by clicking here.

Other support services

Your local cultural association or religious organisation may be able to provide support if you are struggling to buy food or are feeling alone. Some associations have started fundraising to support international students in Australia. Don't be afraid to ask for help!

Cultural associations

Africa Facebook: African Communities Council of South Australia

Contact: 08 8410 3905 | admin@accsainc.org.au

Bangladesh Website: <u>Bangladesh Australia Society of South Australia</u>

Facebook: South Australian Bangladeshi Community Association

Offering \$50 Coles/Woolworths Gift Card for Bangladeshi's in South Australia who are unable to access Australian Government Support

• Cambodia Website: Cambodian Association of South Australia

Contact: 0416 762 524 | chharida.cambodianassociationsa@gmail.com

China Website: Overseas Chinese Association of SA

Contact: info@ocasa.org.au / (08) 8445 7355)

• East Timor Website: <u>Australia East Timor Friendship Association</u>

Contact: <u>subscribe@aetfa.org.au</u>

• Indonesia Website: <u>Australian-Indonesian Association of South Australia</u>

Facebook: Adelaide Indonesian Community

Contact details for other Australian Indonesian Community Groups in South

Australia can be viewed <u>here</u>

• India Website Indian Australian Association of South Australia

Facebook: Indian Association of South Australia

Iran
 Facebook: <u>Persian Cultural Association of South Australia</u>

Iraq
 Facebook: <u>Iraqi Community Cultural Association of South Australia Inc.</u>

Malaysia Website: Malaysian Club of South Australia

Contact: myclubsa@gmail.com

Myanmar Facebook: <u>Australian Myanmar Cultural Association</u>

Nepal Facebook: <u>Adelaide Nepalese Society Australia Inc.</u>

Facebook: Nepalese Community in Adelaide

Pacific Islands Website: Pacific Islands Council of South Australia

Contact: info@mypicsa.org

Pakistan Website: <u>Pakistani Australian Association of South Australia</u>

Contact: ec@paasa.org.au

Facebook: Pakistan Association of Australia

Contact: 0410592435 / info@pakistanassociation.com.au

Philippines Facebook: <u>Filipino-Australian Community Services Inc.</u>

Contact: lourdes.jones@optusnet.com.au | (08) 7226 2338

Website: Filipino Settlement Coordinating Council of SA Inc

Contact: benhur.winter@fsccsa.org.au | 0400 964 491

PNG Facebook: <u>Papua New Guinea Association of South Australia</u>

Saudi Arabia Website: <u>Saudi in Adelaide Students Association</u>

Contact: +61 451 722 633 | admin@saudi-adelaide.com

• Singapore Website: Singapore Association

Facebook: Singapore Association

Telegram Channel: https://t.me/singaporeassociationuoa

Contact: singaporeassociation@gmail.com

Website: Singapore Business & Social Association

Contact: sbsa.org.au

• Sri Lanka Website: <u>Australia Sri Lanka Association Adelaide</u>

Facebook: Sri Lankan Association of South Australia

Contact: 0431 392 011

Distributing food rations to those in need in Sri Lankan community

Vietnam Website: <u>Vietnamese Community in Australia (SA)</u>

Facebook: Vietnamese Community in Australia – SA Chapter

Contact: <u>admin@sa.vnca.org.au</u>

Religious organisations

Baha'i Website: <u>Baha'i Centre of Learning South Australia</u>

Facebook: Adelaide Baha'i

Contact: <u>adelaide@sa.bahai.org.au</u> | 0430 518 661 | 8232 6002

Buddhist Website: <u>Buddhist Society of South Australia</u>

Website: Adelaide Sri Lanka Buddhist Vihara

Website: Wat Khmer Santipheap Association of Sa Inc

Facebook: SA Zhu-Lin Buddhist Association

Website: Nan Hai Pu Tuo Temple of Australia

Facebook: Wat Lao Temple Kudla

Christian Anglican Church locations in Adelaide – click here

Baptist Church locations in Adelaide – click here

Catholic Church locations in Adelaide – click here

Churches of Christ locations in Adelaide – click here

Lutheran Church locations in Adelaide – click here

Pentecostal Church locations in Adelaide – click here

Uniting Church locations in Adelaide – <u>click here</u>

Chinese Christian Church of SA

Adelaide Chinese Christian Community

Austral-Asian Christian Church

Chinese Methodist Church in Australia

St Gregorios Indian Orthodox Church

Korean Adelaide Presbyterian Church

Adelaide Korean Catholic Church

Ebenezer Pentecostal Assembly (Malayalam)

<u>Adelaide Pentecostal Fellowship</u> (Malayalam)

Adelaide Vietnamese Christian & Missionary Alliance Church

Glow Fellowship Centre Adelaide (Indonesian)

Indonesian Christian Fellowship of Adelaide

Bethel International Church Adelaide (Indonesian)

Sri Lankan Christian Fellowship

Jesus Family Church (Burmese & Zomi)

Adelaide Chin Christian Church

• Hindu Website: <u>Shree Swaminarayan Temple Adelaide</u>

Facebook: Shree Swaminarayan Temple - Adelaide

Contact: info@swaminarayanadelaide.org | 08 8283 3886

Website: Shri Ganesh Temple

Facebook: Shri Ganesha Temple Adelaide

Contact: secretary@hindusocietysa.com.au | 0429 698 198

Facebook: ISKCON Adelaide

Contact: 0423 338 263

Website: Shree BAPS Swaminarayan Hindu Mandir

Facebook: <u>BAPS Shri Swaminarayan Temple - Mandir</u>

Contact: (08) 8281 2277 | info.adelaide@apac.baps.org

Jewish <u>Adelaide Hebrew Congregation</u>

Contact: office@adelaidehebrew.com | (08) 8338 2922

Beit Shalom Synagogue

Contact: 08 8362 8281

Muslim Website: <u>Adelaide City Mosque</u>

Facebook: Adelaide City Mosque

Contact: info@adelaidecitymosque.org.au | (08) 8231 6443

Website: Masjid Omar Bin Alkhattab (Marion Mosque)

Facebook: Islamic Society of South Australia

Website: Masjid Abu Bakr Assidiq (Wandana Mosque)

Facebook: <u>Islamic Society of South Australia</u>

Contact: (08) 8277 8725 | info@islamicsocietysa.org.au

Facebook: Islamic Arabic Centre & Masjid Al-Khalil

Contact: (08) 8268 1944 | info@masjid-alkhalil.com.au

Website: Amhadiyya Muslim Association Australia

Contact: 0402 399 120 | 08 7226 1450 | externalaffairs.sa@ahmadiyya.org.au

Facebook: Islamic Society of South Australia

Facebook: Islamic Information Centre of SA

Facebook: Bosnian Herzegovina Muslim Society of SA

Contact: (08) 8447 3259 | 0410 381 296 | info@bmhzsa.com.au

List of mosques in South Australia: click here

Sikh Website: <u>Sikh Society of South Australia</u>

Contact: (08) 8379 4420 | secretary@sikhssa.org.au

Website: Gurdwara Guru Nanak Darbar

Facebook: Gurdwara Guru Nankak Darbar

Contact: (08) 8346 6281

Distributing food rations to those in need in Sikh community

Website: Gurdwara Sri Sarbat Khalsa Sahib

Facebook: Gurdwara Sarbat Khalsa

Contact: 0452 207 074

Zoroastrian Facebook: <u>Australian Zoroastrian Association</u>