

2019 Student Services & Amenities Fee Survey

Source: Planning and Analytical Services

Survey Respondents by College

Course College	N Respondents ¹
College of Business, Government and Law	303
College of Education, Psychology and Social Work	589
College of Humanities, Arts and Social Sciences	266
College of Medicine and Public Health	253
College of Nursing and Health Sciences	689
College of Science and Engineering	395
Deputy Vice-Chancellor (Students)	5
Non College	24
Grand Total	2,524

Note:

1. Count of students who commenced the survey. Not all respondents completed the survey.

Q1. Are you aware of the SSAF fee?

	2015		2017		2019	
All Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes	1,049	81%	2,338	78%	1,845	73%
No	247	19%	665	22%	679	27%
Total	1,296	100%	3,003	100%	2,524	100%

	2015		2017		2019	
Commencing Undergraduate	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes	286	77%	637	74%	514	72%
No	87	23%	224	26%	201	28%
Total	373	100%	861	100%	715	100%

Q1. Are you aware of the SSAF fee? (cont)

		2015		2017		2019	
Broad Course Level		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Undergraduate	Yes	743	82%	1,678	79%	1,352	75%
	No	159	18%	436	21%	446	25%
Undergraduate Total		902	100%	2,114	100%	1,798	100%
Postgraduate	Yes	302	78%	645	75%	487	69%
	No	85	22%	217	25%	218	31%
Postgraduate Total		387	100%	862	100%	705	100%
Other	Yes	4	57%	15	56%	6	29%
	No	3	43%	12	44%	15	71%
Other Total		7	100%	27	100%	21	100%

		2015		2017		2019	
Attendance Mode		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Internal	Yes	923	81%	1,960	78%	1,447	72%
	No	220	19%	548	22%	550	28%
Internal Total		1,143	100%	2,508	100%	1,997	100%
External	Yes	66	90%	145	78%	131	83%
	No	7	10%	41	22%	26	17%
External Total		73	100%	186	100%	157	100%
Mixture	Yes	60	75%	233	75%	267	72%
	No	20	25%	76	25%	103	28%
Mixture Total		80	100%	309	100%	370	100%

		2015		2017		2019	
Citizenship		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Australian	Yes	993	86%	2,203	84%	1,742	80%
	No	166	14%	422	16%	441	20%
Australian Total		1,159	100%	2,625	100%	2,183	100%
International	Yes	56	41%	135	36%	103	30%
	No	81	59%	243	64%	238	70%
International Total		137	100%	378	100%	341	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF?

		2015		2017		2019	
All Respondents		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes		431	33%	936	31%	721	29%
No		858	67%	2,067	69%	1,803	71%
Total		1,289	100%	3,003	100%	2,524	100%

		2015		2017		2019	
Commencing Undergraduate		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes		98	26%	235	27%	188	26%
No		273	74%	626	73%	527	74%
Total		371	100%	861	100%	715	100%

		2015		2017		2019	
Broad Course Level		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Undergraduate	Yes	304	34%	657	31%	515	29%
	No	593	66%	1,457	69%	1,283	71%
Undergraduate Total		897	100%	2,114	100%	1,798	100%
Postgraduate	Yes	127	33%	274	32%	204	29%
	No	258	67%	588	68%	501	71%
Postgraduate Total		385	100%	862	100%	705	100%
Other	Yes	0	0%	5	19%	2	10%
	No	7	100%	22	81%	19	90%
Other Total		7	100%	27	100%	21	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF? (cont)

		2015		2017		2019	
Attendance Mode		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Internal	Yes	378	33%	821	33%	572	29%
	No	758	67%	1,687	67%	1,425	71%
Internal Total		1,136	100%	2,508	100%	1,997	100%
External	Yes	24	33%	39	21%	45	29%
	No	49	67%	147	79%	112	71%
External Total		73	100%	186	100%	157	100%
Mixture	Yes	29	36%	76	25%	104	28%
	No	51	64%	233	75%	266	72%
Mixture Total		80	100%	309	100%	370	100%

		2015		2017		2019	
Citizenship		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Australian	Yes	396	34%	836	32%	650	30%
	No	758	66%	1,789	68%	1,533	70%
Australian Total		1,154	100%	2,625	100%	2,183	100%
International	Yes	35	26%	100	26%	71	21%
	No	100	74%	278	74%	270	79%
International Total		135	100%	378	100%	341	100%

Q3. The Higher Education Support Act 2003 outlines the allowed services and services that the SSAF can be expended on and these are provided below. Please rank these in importance to you from highest (1) to lowest (19).

Service	Average Rank	N respondents		
		Rank = 1	Rank = 2	Rank = 3
promoting the health or welfare of students	1	518	268	174
helping students obtain employment or advice on careers	2	265	252	190
helping students develop skills for study, by means other than undertaking courses of study in which they are enrolled	3	194	223	204
helping students with their financial affairs	4	165	192	183
providing libraries and reading rooms (other than those provided for academic purposes) for students	5	148	160	159
providing food or drink to students on a campus of the higher education provider	6	138	112	123
advocating students' interests in matters arising under the higher education provider's rules (however described)	7	102	97	120
providing legal services to students	8	38	68	116
giving students information to help them in their orientation	9	83	97	110
helping students secure accommodation	10	47	102	110
advising on matters arising under the higher education provider's rules (however described)	11	31	73	76
helping meet the specific needs of overseas students relating to their welfare, accommodation and employment	12	70	62	95
helping students obtain insurance against personal accidents	13	21	47	45
caring for children of students	14	46	58	71
supporting a sporting or other recreational activity by students	15	25	41	46
supporting the administration of a club most of whose members are students	16	16	35	46
supporting an artistic activity by students	17	23	34	34
supporting the production and dissemination to students of media whose content is provided by students	18	15	19	31
supporting debating by students	19	10	15	22

Q4. 2020 SSAF Bids - Level of Priority

Program or service	Unit or organisation	N Respondents				% Respondents				% Respondents
		High priority	Medium priority	Low priority	Not a priority	High priority	Medium priority	Low priority	Not a priority	High + Medium priority
Student Anxiety and Stress Prevention	College of Medicine and Public Health	948	570	168	64	54%	33%	10%	4%	87%
Enhanced Health, Counselling and Disability Services	Health, Counselling and Disability Services	860	591	217	70	49%	34%	12%	4%	83%
Student Health and Wellbeing	Flinders University Sport and Fitness	801	623	239	77	46%	36%	14%	4%	82%
Mental Health Awareness Campaign	Health, Counselling and Disability Services	821	605	244	81	47%	35%	14%	5%	81%
Graduate Skill Development Program	Careers & Employability Service	676	716	275	79	39%	41%	16%	5%	80%
eMental health strategy	Health, Counselling and Disability Services	756	627	252	111	43%	36%	14%	6%	79%
Student Advocacy and Welfare	Flinders University Student Association (FUSA)	689	695	280	84	39%	40%	16%	5%	79%
Student Engagement and Success in Careers	Careers & Employability Service	634	725	300	84	36%	42%	17%	5%	78%
HASS Mental Health and Wellbeing Support	College of Humanities, Arts and Social Sciences	683	671	276	118	39%	38%	16%	7%	77%
Graduate Internship Program	Student Experience	626	711	305	104	36%	41%	17%	6%	77%
Enhanced Employer Engagement	Careers & Employability Service	629	705	312	103	36%	40%	18%	6%	76%
Oasis Student wellbeing programs	Health, Counselling and Disability Services	662	669	297	120	38%	38%	17%	7%	76%
Careers Professional Development and Student Partnerships	Careers & Employability Service	636	685	346	77	36%	39%	20%	4%	76%
Student Learning Skills Programs	Student Learning Centre (SLC)	543	776	327	99	31%	44%	19%	6%	76%
Power to End Violence	Health, Counselling and Disability Services	645	673	313	113	37%	39%	18%	6%	76%
Extending and Upgrading Library Group Study Spaces	University Library	644	623	358	126	37%	36%	20%	7%	72%
Respect Now Always Project	Health, Counselling and Disability Services	574	671	370	130	33%	38%	21%	7%	71%
Research and Employability Skills Training (REST)	Office of Graduate Research	523	682	413	126	30%	39%	24%	7%	69%
Student Engagement	Flinders University Student Association (FUSA)	431	769	416	128	25%	44%	24%	7%	69%
Flinders Support Network (FSN)	Student Experience	364	771	454	154	21%	44%	26%	9%	65%
24/7 Online Academic Language Assistance	Student Learning Centre (SLC)	517	602	437	195	30%	34%	25%	11%	64%
Reset & Recharge in the Library	University Library	448	664	460	173	26%	38%	26%	10%	64%
Student Wellbeing Traniner Development Program	College of Education, Psychology and Social Work	352	748	479	167	20%	43%	27%	10%	63%
Student Fitness Access	Flinders University Sport and Fitness	437	663	471	178	25%	38%	27%	10%	63%
Flinders Legal Advice Clinic	College of Business, Government and Law	354	744	508	144	20%	43%	29%	8%	63%
EPSW Student Academic and Wellbeing Advisor project	College of Education, Psychology and Social Work	363	712	497	173	21%	41%	28%	10%	62%
Student Council	Flinders University Student Association (FUSA)	365	685	508	186	21%	39%	29%	11%	60%
Orientation 2020 (including Semester 1 and Semester 2)	Student Experience	367	684	479	217	21%	39%	27%	12%	60%
Flinders Connect Virtual Enrolment Support	Student Administration Services	360	674	531	178	21%	39%	30%	10%	59%
Peer Assisted Study Sessions (PASS)	Transition Office	334	691	527	196	19%	40%	30%	11%	59%
Mentoring Skills Enhancement program (MASE)	Transition Office	284	736	542	184	16%	42%	31%	11%	58%
Academic Internship Program for Doctoral Students	Centre for Innovation in Learning and Teaching	346	628	529	252	20%	36%	30%	14%	55%
Student Concept Grant Scheme	Student Experience	282	683	593	182	16%	39%	34%	10%	55%
ArMed: Measuring & Enhancing Medical Student Wellbeing	College of Medicine and Public Health	297	654	513	273	17%	38%	30%	16%	55%
Wellbeing and Leisure Reading Collection and leisure reading space	University Library	356	582	570	239	20%	33%	33%	14%	54%
LinkedIn Learning for All Students	Careers & Employability Service	336	593	546	272	19%	34%	31%	16%	53%
Student Clubs and Sports	Flinders University Sport and Fitness	265	651	565	260	15%	37%	32%	15%	53%
Clubs and Societies (non-sporting)	Flinders University Student Association (FUSA)	266	643	597	245	15%	37%	34%	14%	52%
Grow, Eat, Learn	College of Science and Engineering – School of Biology Association	272	626	585	258	16%	36%	34%	15%	52%
Passport to Success – Flinders International Transition Program (FITP)	International Student Services, Flinders International	270	631	557	289	15%	36%	32%	17%	52%
Students as Partners Training Workshop	College of Education, Psychology and Social Work	247	655	616	232	14%	37%	35%	13%	52%
Student Communications and Media	Flinders University Student Association (FUSA)	206	595	680	264	12%	34%	39%	15%	46%
Cross-Cultural Cuisine - Engaging and Empowering International Students	College of Nursing and Health Sciences	226	570	620	328	13%	33%	36%	19%	46%
Bachelor of Medical Science Peer Mentoring Program	College of Medicine and Public Health	182	554	654	352	10%	32%	38%	20%	42%
Flinders Medical Students' Society - Multiple Programs	College of Medicine and Public Health	198	536	640	377	11%	31%	37%	22%	42%
College of Business, Government and Law Mentoring and Transition program	College of Business, Government and Law	173	519	679	375	10%	30%	39%	21%	40%
EPSW Explore Flinders orientation app	College of Education, Psychology and Social Work	186	498	710	355	11%	28%	41%	20%	39%
O'Guides Program 2021	College of Nursing and Health Sciences	147	521	700	382	8%	30%	40%	22%	38%
Accounting service for the Flinders Medical Students' Society Inc. through Not For Profit Accounting Services or a similar provider.	College of Medicine and Public Health	172	490	663	423	10%	28%	38%	24%	38%
eWayfinding @ Sturt Design and install of two touchscreen wayfinding boxes at Sturt	College of Nursing and Health Sciences	149	436	652	513	9%	25%	37%	29%	33%
MAKE YOUR MARK	Flinders University Art Museum	124	427	737	455	7%	24%	42%	26%	32%