

Academic Documents Terms and Conditions

1. Paper Transcript

By purchasing an Official Paper Transcript, you confirm and acknowledge that:

- a. I am purchasing my own official paper transcript.
- b. I have checked my unofficial transcript to ensure it is accurate and contains all the information that is required for the purposes of this purchase (only for current students).
- c. If I am purchasing this transcript for the purposes of submitting it to an accreditation body/employer, I have confirmed with the accreditation body/employer the transcript will be sufficient for their requirements.
- d. My transcript will be ready three business days after I have placed my order, if collecting from Flinders Connect.
- e. Transcripts that contain topics prior to 2004 may require additional time to process.
- f. A refund or replacement will not be possible.

2. Digital Transcript

By purchasing an Official Digital Transcript, you confirm and acknowledge that:

- a. I am purchasing my own official digital transcript and do not have a record of study prior to 2004.
- b. I have checked my unofficial transcript to ensure it is accurate and contains all the information that is required for the purposes of this purchase (only for current students).
- c. If I am purchasing this transcript for the purposes of submitting it to an accreditation body/employer, I have confirmed with the accreditation body/employer the transcript and electronic platform will be acceptable for their requirements.
- d. A refund or replacement will not be possible.

3. Digital Documents Package

By purchasing the Digital Documents Package, you confirm and acknowledge that:

- a. I am purchasing my own digital documents and do not have a record of study prior to 2004.
- b. I have checked my unofficial transcript to ensure it is accurate and contains all the information that is required for the purposes of this purchase (only for current students).
- c. If I am purchasing this digital document package for the purposes of sharing it with an accreditation body/employer, I have confirmed with the accreditation body/employer the documents and electronic platform will be acceptable for their requirements.
- d. A refund or replacement will not be possible.