

## **Academic Documents Terms and Conditions**

### **1. Paper Transcript**

By purchasing an Official Paper Transcript, you confirm and acknowledge that:

- a. I am purchasing my own official paper transcript.
- b. I have checked my unofficial transcript to ensure it is accurate and contains all the information that is required for the purposes of this purchase (only for current students).
- c. If I am purchasing this transcript for the purposes of submitting it to an accreditation body/employer, I have confirmed with the accreditation body/employer the transcript will be sufficient for their requirements.
- d. My transcript will be ready three business days after I have placed my order, if collecting from Flinders Connect.
- e. Transcripts that contain topics prior to 2004 may require additional time to process.
- f. A refund or replacement will not be possible.

### **2. Digital Transcript**

By purchasing an Official Digital Transcript, you confirm and acknowledge that:

- a. I am purchasing my own official digital transcript.
- b. I have checked my unofficial transcript to ensure it is accurate and contains all the information that is required for the purposes of this purchase (only for current students).
- c. If I am purchasing this transcript for the purposes of submitting it to an accreditation body/employer, I have confirmed with the accreditation body/employer the transcript and electronic platform will be acceptable for their requirements.
- d. A refund or replacement will not be possible unless Flinders University advises that my Academic Documents are not available on My eEquals.

### **3. Digital Documents Package**

By purchasing the Digital Documents Package, you confirm and acknowledge that:

- a. I am purchasing my own digital documents.
- b. I have checked my unofficial transcript to ensure it is accurate and contains all the information that is required for the purposes of this purchase (only for current students).
- c. If I am purchasing this digital document package for the purposes of sharing it with an accreditation body/employer, I have confirmed with the accreditation body/employer the documents and electronic platform will be acceptable for their requirements.
- d. A refund or replacement will not be possible unless Flinders University advises that my Academic Documents are not available on My eEquals.