

# Student Support and Services DIRECTORY



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# Student Success Mission

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Flinders University's Student Success mission is that every Flinders student knows that they belong, that they can succeed, and are supported as they develop their capabilities to navigate a unique pathway to their own success.

When students were consulted on what success meant to them, a key response was *"having access to services to foster success"*.

At Flinders University, there are a wide range of support services available to all students through:

Scan the QR codes in this brochure to access more information on each of the services offered.



Support and Services Directory

## In-person support



## Online accessible support (or via phone)



## Resources available to all students



# Study and Learning

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Having the right tools to navigate through University life and study efficiently is the key to your success as a student.

The Student Learning Support Service (SLSS) provides one-to-one study support online or in-person, workshops to help you develop your academic skills, and a wide range of online study resources accessible anytime - all to help you achieve success at Flinders! Explore the categories below for more information.

## Support from Learning Advisors

Speak with a Learning Advisor at a Learning Lounge.

Or visit: [students.flinders.edu.au/support/slss/learning-advisors](https://students.flinders.edu.au/support/slss/learning-advisors)



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## Online Study Resources

We have a range of study guides and videos designed to help you with the necessary skills and work for your University studies. These cover a wide range of subjects including referencing, academic writing, English and Maths.

Or visit: [students.flinders.edu.au/support/slss/online-guides](https://students.flinders.edu.au/support/slss/online-guides)



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## Workshops and Modules

There are a range of workshops and modules available throughout the year covering English for Academic Purposes, getting started at University with the Ready2Go programme, and the mid-semester Bootcamp.

Or visit: [students.flinders.edu.au/support/slss/workshops](https://students.flinders.edu.au/support/slss/workshops)



# Study and Learning

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## Academic Integrity

Integrity is one of the University's four core values. Academic integrity is a commitment to principles of honesty, respect, trust and fairness. It requires you to be aware of your responsibilities and to adhere to professional and ethical standards in learning.

Or visit: [students.flinders.edu.au/my-course/academic-integrity](https://students.flinders.edu.au/my-course/academic-integrity)



## Academic Advocacy

Academic Advocates are available to all currently enrolled students of Flinders University and is free, independent and confidential. Our aim at the Flinders University Student Association is to help you understand University policies and systems to ensure you are aware of the options available to you. Our service includes advocacy, support, assistance, information and referrals on any issues that may affect the academic lives of students.

Or visit: [fusa.edu.au/academic-advocacy](https://fusa.edu.au/academic-advocacy)



## Library Services

The Library provides a range of services and support to help you succeed, as well as providing access to high quality research and information resources to use in your studies. Most content can be accessed online with your FAN and password, and you can also use your student ID card to borrow items and enter the library after hours.

Or visit: [library.flinders.edu.au/students](https://library.flinders.edu.au/students)



# Study and Learning

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## General student administration enquiries

Flinders Connect is your first point of call for queries relating to your student administration. This includes your enrolment, credit transfers, finances, examinations, and graduation. Support covers enrolment support, exams information, fees, scholarships, Student ID cards, Justice of the Peace services and graduations. In person support at City Campus is provided by the City Campus Services team. To connect with City Campus Services support, join the queue onsite at the City Campus kiosks or via the Flinders University App.

Or visit: [students.flinders.edu.au/support/flinders-connect](https://students.flinders.edu.au/support/flinders-connect)



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## Changing your studies

Flinders Connect can help with all queries to do with course or study changes including deferring an offer, any leave of absence, returning to study, and also changing your course.

Or visit: [students.flinders.edu.au/my-course/enrolment/time-off-changing-course](https://students.flinders.edu.au/my-course/enrolment/time-off-changing-course)



# Study and Learning

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## Higher Degree by Research Students

The Office of Graduate Research provides administrative support through the lifecycle of higher degree by research students. These services include advice and support for admission, enrolment, progression and milestones, industry engagement, examinations and research training development. We encourage a positive student experience, develop researchers and foster employability, promote expansive research dissemination and ensure our HDR students connect and collaborate with diverse organisations, institutions and industry partners.

Or visit: [students.flinders.edu.au/my-course/hdr](https://students.flinders.edu.au/my-course/hdr)



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## FLO Support

Student FLO Support contains useful resources to assist you in navigating FLO, the online learning management system at Flinders University. Support is available in-person at the Information Desk at the Library during normal hours of operation, via phone on 1800 172 791, via email or through online chat.

Or visit: [canvas.flinders.edu.au/courses/282](https://canvas.flinders.edu.au/courses/282)



# Health and Wellbeing

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Explore our extensive range of free services to support your mental, cultural, physical and emotional wellbeing.

## Health Services

The University provides a confidential health service to all currently enrolled students at our fully equipped and accredited Medical Centre at Bedford Park. All eligible consultations are bulk-billed.

Appointments are typically face-to-face. Telehealth phone appointments are now available if you have seen one of our doctors in the last 12 months face to face and the reason for the appointment is appropriate.

Or visit: [students.flinders.edu.au/support/hcd/health](https://students.flinders.edu.au/support/hcd/health)



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## Counselling

The university provides a free and confidential Counselling Service that is available to undergraduate and postgraduate students currently enrolled at Flinders. This includes those students studying entirely online. Our experienced counsellors help students find solutions to challenges and issues impacting their mental health and wellbeing.

Counselling appointments are conducted via phone, in-person or by video call depending on your needs.

Or visit: [students.flinders.edu.au/support/hcd/counselling](https://students.flinders.edu.au/support/hcd/counselling)



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## Disability Support

The University provides a free and confidential service for students who have a disability, including carers of people who have a disability. This includes Access Plans and alternative exam arrangements. Disability appointments can be scheduled in person or via Microsoft Teams.

Or visit: [students.flinders.edu.au/support/hcd/disability](https://students.flinders.edu.au/support/hcd/disability)





# Health and Wellbeing

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## Student Equal Opportunity Advisory Service

Flinders is committed to providing an inclusive and welcoming study and work environment that is free from harassment, discrimination, and bullying. Here at Health, Counselling and Disability Services, we have a Student Equal Opportunity Advisory Service who can provide information on the support and options to students affected by bullying, discrimination, harassment, sexual harassment, sexual assault and victimisation.

Or visit: [students.flinders.edu.au/feedback-rights-policy/eo/discrimination-and-harassment](https://students.flinders.edu.au/feedback-rights-policy/eo/discrimination-and-harassment)



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## Safety and Respect at Flinders

Flinders University is committed to providing a safe and respectful learning environment for all staff and students. Therefore, there is no place for sexual assault or sexual harassment at Flinders University.

Support services are available to anyone who has experienced sexual assault and/or sexual harassment, or anyone who has concerns about an incident or the behaviour of others. Information is also available if you need emergency support or wish to report an incident.

Or visit: [students.flinders.edu.au/feedback-rights-policy/safety-on-campus](https://students.flinders.edu.au/feedback-rights-policy/safety-on-campus)



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## Student Success and Wellbeing Advisors

Our team of advisors are here to assist you to succeed, both academically and personally. We're committed to guiding you towards your own path to success and supporting you in overcoming any challenges you may encounter.

No matter where you are in your studies, our Student Success and Wellbeing Advisors (SSWAs) can offer personalised support and information to assist you to navigate life at Flinders.

Student testimonial:

*"The unwavering support and encouragement given by the Student Success & Wellbeing Advisor helped me overcome language barriers and excel during my first placement at Flinders Medical Centre. Thanks to their guidance, I am excited for my future in nursing!"*

Or visit: [students.flinders.edu.au/support/student-success-wellbeing-advisors](https://students.flinders.edu.au/support/student-success-wellbeing-advisors)



# Health and Wellbeing

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## Pride Network

The Pride Network comprises staff and students who are knowledgeable in, receptive to and understanding of LGBTQIA+ issues. These members provide a safe gateway to service for members of the Flinders community who seek support in a confidential environment.

Or visit: [students.flinders.edu.au/feedback-rights-policy/eo/sexual-and-gender-diversity/pride-network](https://students.flinders.edu.au/feedback-rights-policy/eo/sexual-and-gender-diversity/pride-network)



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## Oasis Student Wellbeing Centre

Oasis on the Bedford Park Campus is a Student Wellbeing Centre focused on supporting the physical, emotional, social and spiritual needs of students, so they can achieve academic and personal success.

- Use our facilities 8am-8pm Monday to Friday– lounge spaces to study and socialise (free tea and coffee!), full kitchen, prayer rooms, games to play with friends and friends-to-be, a barbeque and courtyard garden, a grand piano and guitars to jam on, and a common room for events and gatherings.
- Book our spaces for activities or events. After hours bookings also available (we prioritise those with a wellbeing focus!)
- Meet and connect with other students.
- Chat to our chaplains and student volunteers to connect you to a wide range of university and community resources.
- Participate in wellbeing-focused programs run by Oasis staff including meditation, forest walks, conversation groups and more (scan QR code to check out our weekly timetable).
- Join us for our weekly Community Market every Thursday with free bread, fruit and vegetables and low-cost pantry items.
- Get involved in our volunteer programs and connect with our welcoming and diverse community.

Or visit: [oasis.flinders.edu.au](https://oasis.flinders.edu.au)



# Health and Wellbeing

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## Prayer Rooms

Access to prayer rooms is available across the campuses through submitting a 'Building or room access' request via Service One.

**Locations:** Bedford Park (in Oasis and McHugh's), Sturt South, Tonsley, Health & Medical Research Building, City Campus and Flinders Medical Centre

Or visit: [blogs.flinders.edu.au/student-health-and-well-being/2024/12/19/prayer-room-opening-times](https://blogs.flinders.edu.au/student-health-and-well-being/2024/12/19/prayer-room-opening-times)



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## BetterU - Supporting Wellbeing at Flinders

BetterU is your go-to resource for wellbeing at Flinders University. We connect students and staff with programs, services, and tools to support their physical, mental, social, and spiritual wellbeing. From counselling and disability support to wellbeing workshops and self-help resources, we aim to empower the Flinders community to thrive.

Or visit: [www.flinders.edu.au/betteru](https://www.flinders.edu.au/betteru)



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## Sport and Fitness

One of the best fitness centres in South Australia, with undeniably the best view from any gym in SA, watch the sun set over the coast, the storms roll in, or the night lights. Our purpose at Flinders University Sport and Fitness (FUSF) is to enhance your time at Flinders by helping you invest in you. We provide a full range of options to look after your health, fitness and well-being with flexible, no lock in contract memberships.

FUSF boasts a newly renovated weights and free weight room. Cardio room with new Technogym equipment arriving in 2025. 24:7 HIIT workouts available on TV screens in our HIIT training space. Ladies Only gym with 24:7 workouts and access. Group Fitness classes. New Reformer Pilates Studio and newly refurbished Cycle studio. Strength and Conditioning facility (Bunker) and FREE Monthly weights programming to help you stay motivated. Plus access to 22 sporting clubs and opportunities to represent Flinders University in your chosen sport.

**Location :** Bedford Park

Or visit: [flindersuniversitysportandfitness.com.au](https://flindersuniversitysportandfitness.com.au)



# Health and Wellbeing

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## Self-help Library

Access our collection of written resources to help build productivity and wellbeing.

Or visit: [blogs.flinders.edu.au/student-health-and-well-being/2024/07/05/counsellinghandouts](https://blogs.flinders.edu.au/student-health-and-well-being/2024/07/05/counsellinghandouts)



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## Good Vibes Experiment

The Good Vibes Experiment is a student-led mental health campaign encouraging experimentation with adding simple wellbeing-focussed activities to our everyday lives.

Or visit: [students.flinders.edu.au/uni-life/goodvibes](https://students.flinders.edu.au/uni-life/goodvibes)



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## Free Wellbeing Programs

Flinders offers a wide range of free wellbeing programs designed to support students in managing stress, building mindfulness, improving mental health, and developing practical skills like time management, tackling procrastination and resilience.

Whether you're looking for drop-in sessions, structured mindfulness courses, or support groups for ADHD, there's something here for everyone. Our Wellbeing Programs page is regularly updated, so check back often to explore the latest offerings and see if one of our programs is the right fit for you.

Or visit: [blogs.flinders.edu.au/student-health-and-well-being/2024/07/04/wellbeing-programs](https://blogs.flinders.edu.au/student-health-and-well-being/2024/07/04/wellbeing-programs)



# Career Readiness

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You're at Flinders to work towards your fearless career. We're here to help.

## Career Hub

CareerHub is a range of free services and programs that can help you make the most of your time at Flinders, and make sure you have everything you need to find your perfect job, create a career or start out on your own enterprise.

Access [CareerHub](#) via your Okta dashboard to help you:

- work while you study - find current job opportunities
- create your career – find out which steps will help you work towards success
- broaden your skills and experience – put yourself ahead of the competition
- build your network - connect with employers and industry professionals
- prepare for employment – explore tips and tricks to help you succeed
- receive on-campus specialist employment support if you have a disability or medical condition.

Or visit: [Careerhub.flinders.edu.au](https://careerhub.flinders.edu.au)



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## University Specialist Employment Partnership (USEP)

If you need a little extra support our expert University Specialist Employment Partnership (USEP) Team are here to help with face to face appointments, or appointments via phone or Teams!

Flinders has partnered with Community Bridging Services Inc (CBS Inc) to offer specialist on-campus employment advice to empower and support students identifying with disabilities, chronic illness, injuries, mental health conditions or who are neurodiverse. Our expert team can assist students to link to supports, advise on how to prepare for entering the workforce, how to engage with employers + much more!

Or visit: [careerhub.flinders.edu.au/s/usep](https://careerhub.flinders.edu.au/s/usep)



# Financial Support and Assistance

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Learn about the range of University and government financial assistance services you may be eligible for.

## Financial Counselling

FUSA's Financial Counsellor can provide financial information and assistance regarding debt negotiation, hardship loan variations, personal finances, budgeting and more.

Or visit: [fusa.edu.au/financial-advocacy](https://fusa.edu.au/financial-advocacy)



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## Scholarships

Financial support is available to Flinders students through a wide range of government and donor-funded scholarships, plus support from external Trust and Foundations. Scholarship options may be based on study area, cultural background, financial need or personal situation.

You can apply for scholarships once you have enrolled in your topics via the Student System.

Or visit: [students.flinders.edu.au/finances-and-admin/support/scholarships](https://students.flinders.edu.au/finances-and-admin/support/scholarships)



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## FUSA Development Grants

Is there something you could be doing this year that will help your professional or personal development? Every year, Flinders University Student Association (FUSA) looks for high quality applications from students to undertake a professional development activity linked to their area of study (such as presenting at a conference or undertaking a workshop) or a personal development activity that will boost their capacities as a student leader.

Or visit: [fusa.edu.au/development-grants](https://fusa.edu.au/development-grants)



# Financial Support and Assistance

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## Emergency Financial Assistance

Students experiencing financial difficulty can apply for assistance in the form of supermarket vouchers, food parcels, and metro cards through meeting with a FUSA Financial Counsellor.

Or visit: [fusa.edu.au/financial-advocacy](https://fusa.edu.au/financial-advocacy)



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## Interest Free Loans

Students experiencing financial difficulty can apply for an interest free loan of up to \$500 through meeting with a FUSA Financial Counsellor.

Or visit: [fusa.edu.au/financial-advocacy](https://fusa.edu.au/financial-advocacy)



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## Assistance with tax returns

Each year from October FUSA provides free tax return lodging assistance in association with the ATO's Tax Help Program. All Tax Help volunteers are trained and accredited by the ATO.

Or visit: [fusa.edu.au/financial-advocacy](https://fusa.edu.au/financial-advocacy)



# Administration and Technology

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Flinders Connect can assist you with a range of student admin enquiries and information.

## **ID Cards**

You can order your student ID card online or at Flinders Connect or Flinders City Campus. ID cards can also be updated annually at Flinders Connect and City Campus with an express service available during peak enrolment periods.

## **Personal Details**

Flinders Connect and City Campus Services can help you update your personal details in the student system.

## **Academic Documents**

You can purchase and collect official academic documents (i.e. transcripts) online or from Flinders Connect or City Campus Services. Testamur collection is also available from Flinders Connect or City Campus.

## **Student Records Verification**

Flinders Connect or City Campus can verify your records for employers, certain accreditation bodies, and government organisations.

## **Justice of the Peace**

Services available at Bedford Park and Sturt campuses for document certification, or to verify your identity.

Or visit: [students.flinders.edu.au/support/flinders-connect](https://students.flinders.edu.au/support/flinders-connect)





# Administration and Technology

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The Digital Services team provides support for all your technical and software needs.

## Computers and Printers

Flinders provides computers and printers on campus for you to use.

Or visit: [students.flinders.edu.au/support/computing/it-on-campus](https://students.flinders.edu.au/support/computing/it-on-campus)



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## Wi-Fi

Flinders University provides high speed Wi-Fi (Eduroam) on all Flinders campus sites as well as at other participating education institutions and medical facilities.

Or visit: [students.flinders.edu.au/support/computing/wifi](https://students.flinders.edu.au/support/computing/wifi)



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## Software and home use licences

Find information on the software available for you to use, how to get access and training materials.

Or visit: [students.flinders.edu.au/support/computing#home-use](https://students.flinders.edu.au/support/computing#home-use)



# Administration and Technology

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## Multi-factor Authentication

Register your device for Multi-factor Authentication (MFA) for added account security or get help with using MFA.

Or visit: [students.flinders.edu.au/support/computing/mfa](https://students.flinders.edu.au/support/computing/mfa)



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## IT Support

Staff are available at Flinders Connect (Bedford Park) or City Campus Services via the IT Support queue to help with Information Technology (IT) issues, including Okta, Multi-Factor Authentication (MFA), computers and printing on campus, Office 365 home use licenses, Wi-Fi (Eduroam) configuration, Virtual Apps, EndNote, SPSS and email.

If you're not at Bedford Park or City Campus, you can contact the IDS Service Desk on (08) 8201 2345 between 8am to 5.30pm, Monday to Friday, excluding public holidays. Alternatively, you can log an IT Help and Support request online via Service One.

Or visit: [students.flinders.edu.au/support/flinders-connect#specialist](https://students.flinders.edu.au/support/flinders-connect#specialist)



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## Teaching and Learning Software

A list of software that is available in teaching and learning spaces.

Or visit: [students.flinders.edu.au/support/computing/teaching-learning-software](https://students.flinders.edu.au/support/computing/teaching-learning-software)



# Security

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Campus Security is available 24 hours a day, seven days a week, to assist with an emergency or safety threat. In an emergency, please call triple zero (000), then Security on 8201 2880. Our security officers are trained in first response and first aid and all security vehicles are equipped with automatic defibrillators.

## Safety and Respect at Flinders

Flinders University is committed to providing a safe and respectful learning environment for all staff and students. Information is available if you need emergency support or wish to report an incident.

Support services are available to those who have experienced sexual assault and/or sexual harassment or those that have concerns about an incident or behaviour of others.

Or visit: [students.flinders.edu.au/feedback-rights-policy/safety-on-campus](https://students.flinders.edu.au/feedback-rights-policy/safety-on-campus)



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## Campus Security can assist you with a range of services

### After Dark Security Escort

Trained security officers are available to escort you to locations on or near Bedford Park or City Campus. This free service is available to all students from anywhere on campus at Bedford Park or from the ground floor entrance at City Campus.

### Lost Property

Contact Security (next to Flinders Connect on the Plaza at Bedford Park or Level 1 City Campus) to check if your property has been handed in or call 8201 5151.

### Hotline Phones

Hotline phones are located around the Bedford Park campus and provide a direct contact point with University Security.

### After Hours Building Access

If you need to access University buildings after hours, visit the Security Office next to Flinders Connect on the Plaza at Bedford Park for assistance. You can also request access by logging a Service One request.



# Indigenous Students

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Support services for Aboriginal and Torres Strait Islander students are offered by Yungkurinthe Student Engagement.

## Yungkurinthe Student Spaces

Yungkurinthe has several student spaces across our campuses that you can access. We provide a culturally safe space where you can study, chill, have a cup of coffee, watch TV or catch up with staff and fellow students.

- Bedford Park – Tjilbruke Student Lounge
- Flinders Medical Centre
- Sturt Campus
- City Campus
- Darwin Campus – at both CDU & RDH sites.
- Tonsley Campus

The Tjilbruke Student Lounge is located on level 3 of the Yungkurinthe Truku building at Bedford Park campus, and study rooms are located on level 1. Yungkurinthe support staff are also located on level 3 at Bedford Park and are available to provide support and assistance. To gain access to our spaces you can contact us on 8201 3033 or [isso.yungkurinthe@flinders.edu.au](mailto:isso.yungkurinthe@flinders.edu.au)

## Individual Support

Indigenous Student Support Officers (ISSOs) work directly with students to provide one-on-one support throughout the student lifecycle on a range of matters, from pre-enrolment advice through to postgraduate studies, and assist with pathways to further study or employment. Staff can also provide you with referrals to health and counselling, disability, or any other services you may need to access. You can contact us on 8201 3033 or [isso.yungkurinthe@flinders.edu.au](mailto:isso.yungkurinthe@flinders.edu.au)

## Book a study room

Study rooms on level 1 require booking between 9am and 5pm Monday through to Friday and are available to book for two hours per person per day during these times. To book a study room contact reception or your Indigenous Student Support Officer.

Or visit: [students.flinders.edu.au/support/indigenous-student-support](https://students.flinders.edu.au/support/indigenous-student-support)



# Indigenous Students

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Support services for Aboriginal and Torres Strait Islander students are offered by Yungkurinthe Student Engagement.

## Academic Skills Development – Deadly Study Programme

The Deadly Study Skills aims to provide students with flexible access to culturally responsive academic study advice. Suitable for undergraduate and postgraduate degrees, the program supports you in developing study skills by managing your university and study needs, be that via effective time management, academic engagement, planning and writing essays, preparing for exams and presentations, researching, and referencing. For support contact our Deadly Study Skills Advisor at [deadlystudyskills@flinders.edu.au](mailto:deadlystudyskills@flinders.edu.au) or 8201 3033.

## Yungkurinthe Tutorial Programme (YTP)

YTP provides free tutoring for Aboriginal and Torres Strait Islander students enrolled in degree programs at Flinders. YTP connects you to a tutor who has expertise in your subject area and can support you to develop your understanding and critical engagement in the curriculum. You can contact our YTP Program Support Officer on 8201 3033 or [isso.yungkurinthe@flinders.edu.au](mailto:isso.yungkurinthe@flinders.edu.au).

## Financial Support

There are many options available to Aboriginal and Torres Strait Islander students including:

- accommodation scholarships
- education scholarships
- cadetships and internships
- emergency funding and more

We can also help you navigate the Centrelink process.

## Yungkurinthe Student Hub Portal (FLO)

Aboriginal and Torres Strait Islander students are provided with automatic access to the Yungkurinthe student hub portal, through FLO. The site is regularly updated with events, news and information relevant to your study and engagement at Flinders.

Or visit: [students.flinders.edu.au/support/indigenous-student-support](https://students.flinders.edu.au/support/indigenous-student-support)



# International Students

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International Student Services is the first point of contact for all onshore international students and offers a range of programs supporting your enrolment, study and social life.

## International Student Services

The International Student Services (ISS) team is the first point of contact for all international students studying at Flinders University campuses in Australia. The team offers a range of programs supporting study and social life, as well as referring students to services on campus and within the local community. ISS organises a general orientation program for new international students, day and weekend tours throughout the semester, social activities and information sessions. In person support is available at Bedford Park and at City Campus.

Or visit: [students.flinders.edu.au/support/iss](https://students.flinders.edu.au/support/iss)



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## Flinders International Student Orientation (FISO)

The FISO is a compulsory session for all international students. It covers information on the University and to prepare international students for their studies at Flinders and life in Adelaide.

Or visit: [students.flinders.edu.au/support/iss/orientation](https://students.flinders.edu.au/support/iss/orientation)



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## Orientation and Tours

The International Student Services organises a general orientation program for new international students, day and weekend tours throughout the semester, social activities and information sessions.

Or visit: [students.flinders.edu.au/support/iss/orientation](https://students.flinders.edu.au/support/iss/orientation)



# International Students

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## International Student Activities

International Student Services (ISS) runs a number of activities for international students such as information sessions, monthly morning or afternoon teas, a mentoring and volunteering program.

Or visit: [students.flinders.edu.au/support/iss/activities](https://students.flinders.edu.au/support/iss/activities)



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## Request for Letters

International Student Services (ISS) provides a letter service for international students. These letters may be required by sponsors, banks, the Department of Home Affairs, and other government departments both in Australia and abroad.

Or visit: [students.flinders.edu.au/support/iss/requests-for-letters](https://students.flinders.edu.au/support/iss/requests-for-letters)



# Global Experience

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Global Experiences at Flinders University empower students to enrich their academic journey through international study, research, internships, and virtual learning opportunities. Whether you're looking to immerse yourself in a new culture, gain global professional skills, or connect with international peers, the Global Experience team offer a range of programs tailored to your study and career goals.

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## Outbound Students

Explore the world while continuing your studies through our semester exchange program at one of 70+ partner universities worldwide. Short-term programs provide intensive experiences for those seeking global exposure without a full semester commitment. Our international internships combine travel with professional development, while virtual/online programs allow you to engage in global learning from home.

We also run regular **information sessions** and **application workshops** throughout the semester to help you explore your options and prepare for your global experience.

You can email, call, or book a chat with our team directly via the website

Or visit: <https://students.flinders.edu.au/my-course/outbound>



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## Inbound Students

If you're joining us as an exchange or study abroad student, we invite you to attend our dedicated Inbound orientation session – designed to help you settle in and make the most of your experience here. Throughout the semester, don't miss the chance to connect with local and fellow international students by joining our events and travel opportunities. It's a great way to build friendships, explore Australia and create unforgettable memories with likeminded peers.

Support is available in-person, online, and through resources accessible to all students.

Or visit: <https://www.flinders.edu.au/international/apply/study-abroad/inbound>





# Higher Degree Research Students

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The Office of Graduate Research is the first point of contact for all higher degree by research students and offers a range of programs supporting your enrolment and study.

## HDR Central

HDR students at Flinders Bedford Park campus have their own, dedicated, swipe-card accessible study area called HDR Central where you will find:

- Hot desks
- Quiet study zones
- Bespoke software, such as Dragon Naturally Speaking and various statistics packages.
- Small occupancy spaces for communal work
- Coffee machine and fridge

Or visit: [students.flinders.edu.au/my-course/hdr/hdr-central](https://students.flinders.edu.au/my-course/hdr/hdr-central)



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## Research and Employability Skills Training (REST)

REST is a compulsory, structured training program for all HDR students. REST will provide you with a skills training framework that you can take with you to further studies or careers. It consolidates all training activities and online content into one skills training program that is built around the students' individual research needs and career aspirations.

Or visit: [students.flinders.edu.au/my-course/hdr/development/rest](https://students.flinders.edu.au/my-course/hdr/development/rest)



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## Research Development and Support (RDS)

Research Development and Support provides a range of programs and services to support researchers, including:

- Grant funding and contracts
- Ethics, biosafety and integrity
- Research data and reporting
- Development and training

Or visit: [staff.flinders.edu.au/research](https://staff.flinders.edu.au/research)



# Higher Degree Research Students

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## New Venture Institute

The New Venture Institute is the centre of innovation and entrepreneurship at Flinders University. Through their programs and activities they inspire, connect and educate future generations of entrepreneurs and innovators. As HDR students and early career researchers, you are encouraged to get in contact with NVI and see how they can assist you to make industry connections and stand out from the crowd.

Or visit: [flinders.edu.au/new-venture-institute](https://flinders.edu.au/new-venture-institute)



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## Student Travel Insurance

Flinders University provides travel insurance cover for HDR students who have been approved to travel within Australia or overseas for their research.

Or visit: [students.flinders.edu.au/finances-and-admin/student-travel-insurance](https://students.flinders.edu.au/finances-and-admin/student-travel-insurance)



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## Cotutelle Doctoral Degrees

Cotutelle doctoral degrees are a great opportunity to access additional expertise, enhance collaborative partnerships and bring an international perspective to your research.

Cotutelle Doctoral Degrees refer to a doctoral degree program that is undertaken jointly at Flinders University and an international higher education institution, resulting in the award of two parchments, one from each institution.

Or visit: [students.flinders.edu.au/my-course/hdr/international-opportunities](https://students.flinders.edu.au/my-course/hdr/international-opportunities)



# Higher Degree Research Students

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## Digital Recording Equipment Loans

FUSA have generously donated a Q8 Zoom handheld video camera and a Zoom 6 track audio recorder which are available for HDR students to borrow from the Office of Graduate Research.

Or visit: [students.flinders.edu.au/my-course/hdr/resources/technology-loan-application-form](https://students.flinders.edu.au/my-course/hdr/resources/technology-loan-application-form)



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## University Statistician

The University employs a full-time statistical consultant to help staff and postgraduate students by:

- Providing statistical one-to-one consultations
- Conducting statistical workshops/tutorials
- Helping researchers to obtain restricted access data
- Providing IBM SPSS and NVivo technical support
- Supervising administration of the IBM SPSS and NVivo licences as well as looking after a stand-alone PC with Specialised Statistical Software

Or visit: [library.flinders.edu.au/researchers/statistical-tools-and-services](https://library.flinders.edu.au/researchers/statistical-tools-and-services)



# Higher Degree Research Students

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## Inspire Candidature Management System

Inspire is the candidature management system used throughout your candidature. You will get access to Inspire once you begin the research component of your studies. You will use Inspire throughout your candidature to plan and manage your skills development, book into course, manage your milestones, submit any forms and manage your thesis examination.

Or visit: [students.flinders.edu.au/my-course/hdr/inspire](https://students.flinders.edu.au/my-course/hdr/inspire)



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## Scholarships and Grants

The University offers various scholarships to postgraduate students. Most HDR scholarships are offered through the Research Training Program (RTP). University Research Budget and Research funding from colleges is also available.

There are a number of prestigious scholarships available to HDR students that will provide financial support for you to study overseas.

Or visit: [students.flinders.edu.au/finances-and-admin/support/scholarships/higher-degree-by-research-scholarship-information](https://students.flinders.edu.au/finances-and-admin/support/scholarships/higher-degree-by-research-scholarship-information)



# Flinders University Student Association

**Flinders University Student Association (FUSA)** is the student organisation that represents the rights and interests of students: you! We're made up of an elected Student Council, a number of sub-committees, and a dedicated team of staff.

**Student Council:** Governed by elected student representatives, the Student Council provides leadership, coordinates campaigns, and oversees the wide array of services offered by FUSA to enrich your academic and social life at Flinders University.

**Social Events:** From O'Week to market days, snack pop-ups, live music, or movie nights, FUSA hosts a variety of social events throughout the year, designed to connect students from all backgrounds and foster a vibrant community spirit.

**Clubs and Student Communities:** With over 90 clubs, FUSA offers countless opportunities to get involved, make friends, and enhance your skills. Whether you're continuing a hobby or exploring something new, there's a club for everyone.

**Empire Times:** Engage with our student magazine, Empire Times, where students from all disciplines—STEM to arts, law to journalism—can contribute and stay informed.

**Representation Opportunities:** FUSA supports a robust student voice within the university. Student Academic Representatives ensure active student involvement in academic discussions and university policy decisions.



## Academic Advocacy

Academic Advocates are available to all currently enrolled students of Flinders University and is free, independent and confidential. Our aim at the Flinders University Student Association is to help you understand University policies and systems to ensure you are aware of the options available to you. Our service includes advocacy, support, assistance, information and referrals on any issues that may affect the academic lives of students.

Or visit: [fusa.edu.au/academic-advocacy](https://fusa.edu.au/academic-advocacy)



## Financial Counselling

Get financial information and assistance regarding debt negotiation, hardship loan variations, personal finances, budgeting and more.

Or visit: [fusa.edu.au/financial-advocacy](https://fusa.edu.au/financial-advocacy)



# Emergency Support

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## Do you need emergency support?

If you have an emergency, are concerned that yourself or someone else is at risk of critical harm or have experienced sexual harassment or sexual assault; call:

- 000 for immediate police or ambulance assistance
- Flinders Security on (08) 8201 2880, this is the central number for all Flinders Campuses in both South Australia and the Northern Territory.
- On the Bedford Park Campus you can also use one of the 12 security hotlines phones

**Registry | Social Sciences | North Anchor court | Earth Sciences  
Information Science and Technology | Sturt North Wing | Library/Humanities foyer  
Social Sciences South | Biological Sciences (SW entrance) | Engineering  
Drama Centre | Sturt South Wing (NW entrance) | Car park 2 solar shelter  
Car park 13 bus shelter | Footbridge north solar shelter | Train link plaza crossing**

## Other Emergency Numbers

Free and Confidential Counselling 08 8201 2118

After Hours Crisis Support Line 1300 512 409

## Security escort service

Flinders security provides an after-hours security escort service at Bedford Park campus and City Campus to get people safely to their car, on-campus residence, Adelaide Railway Station or Switch Accommodation:

### Bedford Park

To make a booking for the Bedford Park campus please book via Service One and then choose General Services > Non urgent security support.

Security escorts are available 24/7, however bookings will only be taken and actioned during business hours, Monday to Friday. If you need to create a booking after hours (e.g. you are on campus after 5PM and need a same day booking), please phone Security on 08 8201 2880.

### City Campus

Bookings are not required. Security Staff will escort you to the Festival Plaza car park lift, the Adelaide Railway Station, the tram stop in front of Adelaide Railway Station, and lastly to Switch Accommodation.

Meet at the ground floor rotating doors at 6pm, 7pm, 8pm, 9pm or 10pm on weekdays, and 5pm or 6pm on weekends.

