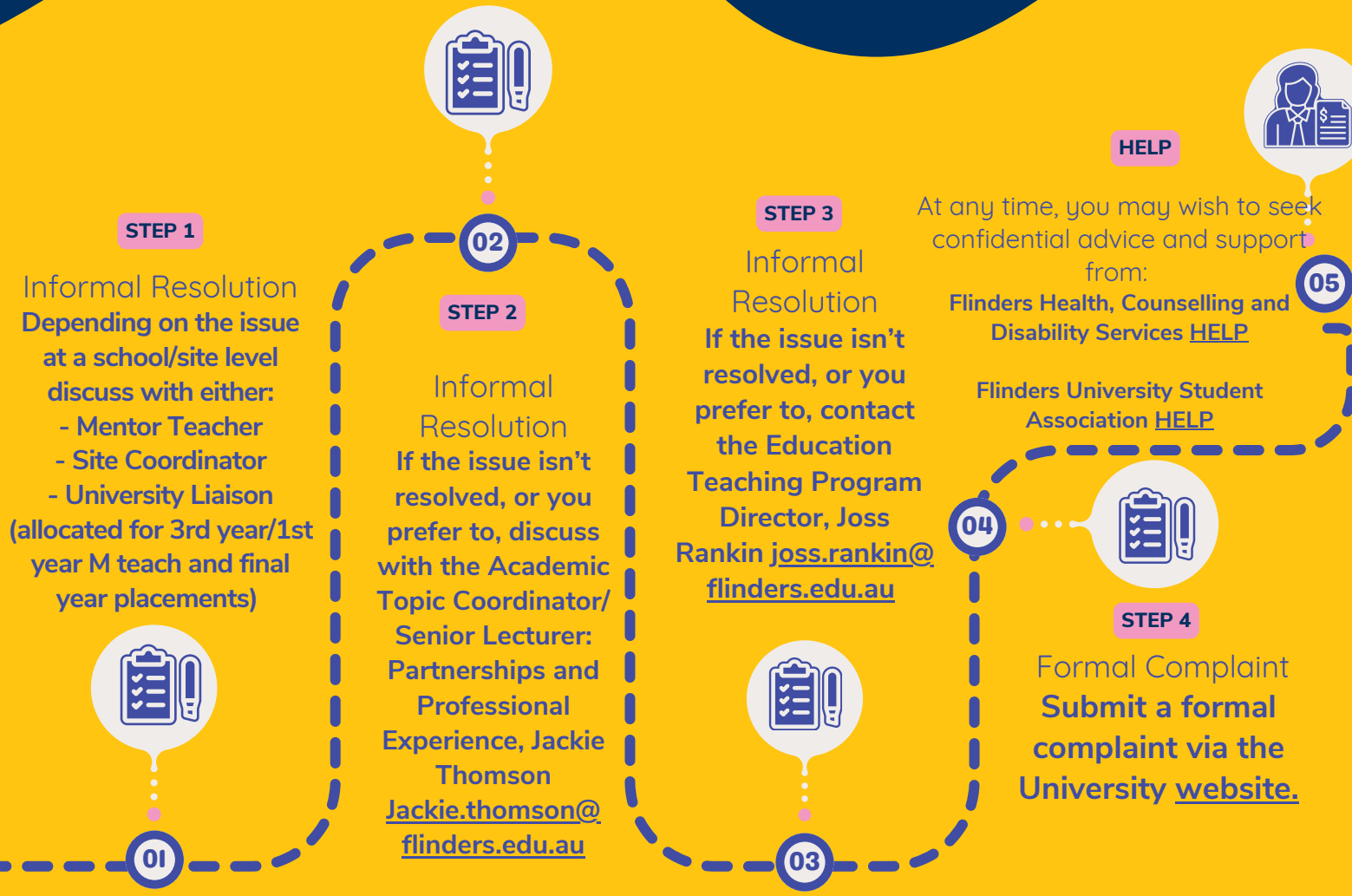


# Education Professional Experience Complaints Resolution Process



Flinders University



College of Education, Psychology & Social Work



Flinders University



**Flinders  
University**

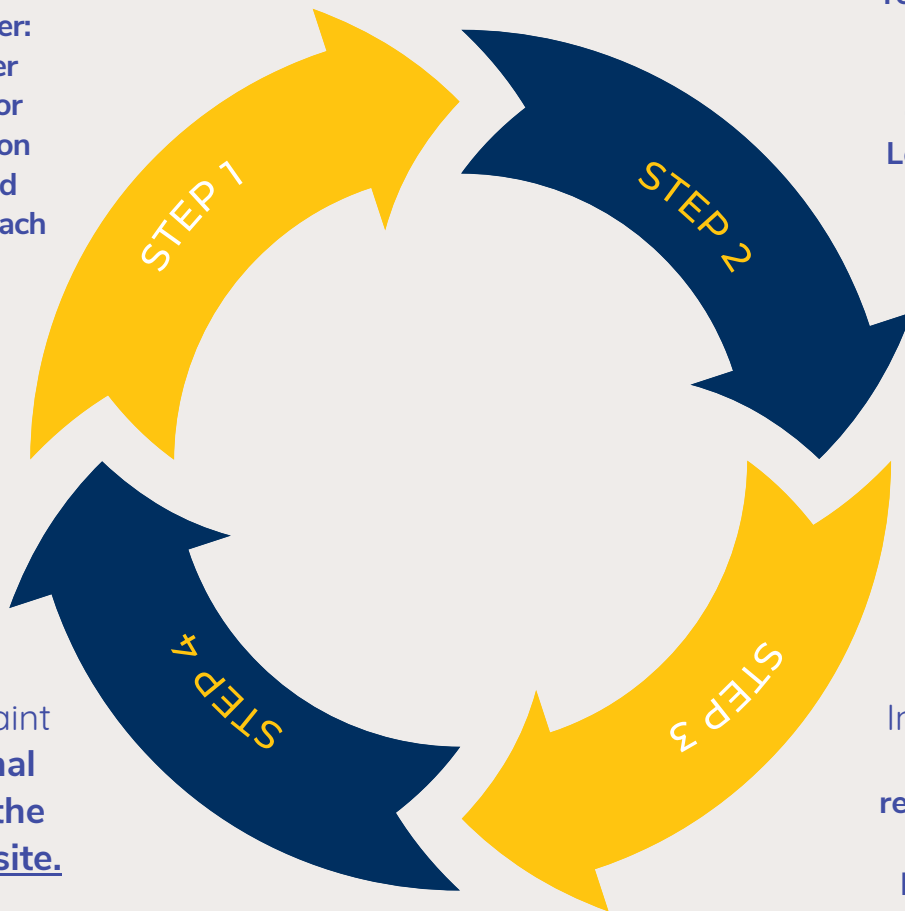
# Education Professional Experience Complaints Resolution Process

**College of Education,  
Psychology & Social Work**

Informal Resolution  
Depending on the issue  
at a school/site level  
discuss with either:

- Mentor Teacher
- Site Coordinator
- University Liaison  
(allocated for 3rd  
year/1st year M teach  
and final year  
placements)

Informal Resolution  
If the issue isn't  
resolved, or you prefer  
to, discuss with the  
Academic Topic  
Coordinator/ Senior  
Lecturer: Partnerships  
and Professional  
Experience, Jackie  
Thomson  
[Jackie.thomson@  
flinders.edu.au](mailto:Jackie.thomson@flinders.edu.au)



Formal Complaint  
**Submit a formal  
complaint via the  
University [website](#).**

Informal Resolution  
If the issue isn't  
resolved, or you prefer  
to, contact the  
Education Teaching  
Program Director, Joss  
Rankin [joss.rankin@  
flinders.edu.au](mailto:joss.rankin@flinders.edu.au)

At any time, you may wish to seek confidential advice and support from:  
**Flinders Health, Counselling and Disability Services [HELP](#)**  
**Flinders University Student Association [HELP](#)**



**Flinders  
University**